

# Compensation for surveys on your land

## How we support farmers and landowners with compensation claims

Over the course of the East West Rail project (EWR), we need to carry out surveys to help us to design a railway that can be constructed as efficiently as possible and in a responsible and environmentally sustainable way.

We're committed to carrying out surveys on your land as carefully as possible to avoid damage to your land or property. If any damage does occur, you are entitled to support. This factsheet describes how we will manage any claims for compensation.

### Compensating you fairly

If we cause damage to your land or property, we will either make good or pay the reasonable cost for putting it right. If the surveys cause you financial loss – such as crop loss or disruption to your business - we will compensate you.

When agreeing your compensation claim with you, we observe the Royal Institution of Chartered Surveyors' (RICS) Professional Statement (see 'Read more' below), including the expectation that you will be professionally advised and that we will reimburse the reasonable cost of that advice.

## Claiming compensation – what to expect

If you are submitting a claim for compensation, your land agent can do this for you (if you have one) or you can do it yourself. Send your claim, along with supporting evidence and information, by email to our professional advisors using the contact details below. You should notify us of your claim as soon as possible to avoid any delays in assessing it.

Our professional advisors will consider your claim and seek to agree it with you (or your agent). Once a recommended settlement is agreed, it will be put to us to approve. Once approved, it will be paid within 28 days. You can read more about this process in our Guide to the Access Agreement for Ground Investigation and Other Intrusive Surveys (see 'Read more' below) .

We act in a timely and professional manner to progress negotiations efficiently, minimise disruption to landowners, and avoid unnecessary delay in compensation payments. If you have any questions at any time, you can speak to your land agent, or our professional advisors will be very happy to help you.

## Read more

To read our Guide to the Access Agreement for Ground Investigation and Other Intrusive Surveys, visit our website:

[www.eastwestrail.co.uk/land-and-property](http://www.eastwestrail.co.uk/land-and-property)

To read the RICS' Professional Statement, search online for 'RICS surveyors advising in respect of compulsory purchase'

To read the Valuation Office Agency's Land Compensation Manual, which covers all aspects of compulsory purchase and compensation, visit their website (section 4 covers compensation for disturbance to land):

[www.gov.uk/guidance/land-compensation-manual-section-4-disturbance](http://www.gov.uk/guidance/land-compensation-manual-section-4-disturbance)

## Get in touch

If you have any questions about claiming compensation, please get in touch using the details below:



**landaccess@eastwestrail.co.uk**



**0330 838 7583**



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